

FFY 2012 CEAP Projections/Benefits - FINAL PLAN

RENTAL ASSISTANCE BENEFITS				
Level	Households	GOV Revised	Allocation Plan	
			Benefit	Total Cost
			<u>Final</u>	
1	1,633	0	\$20	\$32,656
2	503	0	15	7,550
3	397	0	10	3,973
	<u>2,533</u>			\$44,179
			Total	\$44,179

BASIC BENEFITS				
Level	Households		Allocation Plan	
			Benefit	Total Cost
Vulnerable:				
1	29,520	0	\$255	\$7,527,702
2	10,859	0	220	2,388,901
3	12,082	0	195	2,355,928
4	9,727	0	175	1,702,246
	<u>62,188</u>			<u>\$13,974,776</u>
Non-Vulnerable:				
1	14,188	0	\$220	\$3,121,290
2	4,720	0	195	920,306
3	5,663	0	175	990,990
	<u>24,570</u>			<u>\$5,032,586</u>
CHAP	32,836	0	\$100	\$3,283,592
Funds Committed and Expended				98%
	119,594		Total	\$21,845,135

CRISIS ASSISTANCE *				
			Allocation Plan	
	Households		Benefit	Total Cost
<i>Vulnerable:</i>				
1	10,586	880	\$530	\$5,610,580
2	3,894	785	\$475	1,849,650
3	4,333	690	\$425	1,841,525
4	3,488	605	\$375	1,308,000
	<u>22,301</u>			<u>\$10,609,755</u>
<i>Non-Vulnerable:</i>				
1	5,088	840	\$495	\$2,518,560
2	1,692	740	\$450	761,400
3	2,031	640	\$400	812,400
	<u>8,811</u>			<u>\$4,092,360</u>
CHAP	15,598	580	\$300	\$4,679,376
<i>Funds Committed and Expended</i>				<i>99%</i>
	46,710		Total	\$19,187,676

SAFETY-NET-ASSISTANCE *				
	Households		Allocation Plan	
			Benefit	Total Cost
1st Benefit	23,334	400	\$400	\$9,333,600
2nd Benefit	13,381	400	400	5,352,240
Funds Committed and Expended				94%
23,334			Total	\$13,804,690

4.0% Increase in Caseload Levels	
\$56,954,126	Block Grant
0	Carry Forward
4,665,356	Contingency Dollars
<u>\$61,619,482</u>	Funds Available

\$44,179	Rental Assistance
21,845,135	Basic Benefits
19,187,676	Crisis Assistance
13,804,690	Safety Net Assistance
100,000	SNAP Benefit
500,000	Assurance 16
6,161,948	Administration
<u>\$61,643,628</u>	Total
61,619,482	Funds Available
(\$24,146)	Diff: Available - Total Expenditures
(15,224,146)	Diff from GOV Revised \$46M Total

Total Households	
62,188	Vulnerable [72%]
24,570	Non-Vulnerable [28%]
<u>86,758</u>	Subtotal
32,836	CHAP [27%]
<u>119,594</u>	Subtotal CEAP plus CHAP Households
2,533	Subtotal Rental Assistance Households
<u>122,127</u>	Total Households

Level	FPL
1	Up to 100%
2	101% - 125%
3	126% - 150%
4	151% - 200% (elderly/disabled)
CHAP	151% - 200% (non-elderly/disabled) thru 60% SMI

Caseload Growth - FFY 11	
3.1%	ABCD (Bridgeport)
2.4%	BCO (Bristol)
7.1%	CACD (Danbury)
6.2%	CRT (Hartford/Middletown)
0.0%	TEAM (Derby)
6.6%	HRA of NB (New Britain)
-1.0%	CAANH (New Haven)
7.0%	NEON (Norwalk)
1.0%	TVCCA (Norwich)
3.1%	CTE (Stamford)
5.4%	NO (Waterbury/Meriden)
3.6%	ACCESS (Willimantic)
<u>4.0%</u>	

*Safety Net - 1st benefit - vulnerable and non-vulnerable CEAP households
2nd benefit - vulnerable CEAP households only*

* CEAP Deliverable Fuel Heated Households

APPLICATION DATA - October 3, 2011

[illegible]

CASELOAD COMPARISON

	<u>2011/2012</u> Oct. 3, 2011	<u>2010/2011</u> Oct. 4, 2010	<u>% Change</u> (FFY 2012 vs. FFY 2011)	<u>2010/2011</u> Sept. 7, 2010	<u>2010/2011</u> Final
ABCD (Bridgeport)	816	2,318	-64.8%	1,036	13,661
BCO (Bristol)	513	895	-42.7%	279	4,239
CACD (Danbury)	565	1,169	-51.7%	492	5,334
CRT (Hartford/Middletown)	3,101	5,374	-42.3%	2,227	33,720
TEAM (Derby)	604	1,648	-63.3%	967	5,002
HRAofNB (New Britain)	316	979	-67.7%	494	5,426
CAAofNH (New Haven)	743	2,188	-66.0%	903	15,073
NEON (Norwalk)	89	693	-87.2%	384	2,938
TVCCA (Norwich)	1,451	2,241	-35.3%	1,065	10,118
CTE (Stamford)	300	851	-64.7%	512	3,190
NO (Waterbury/Meriden)	3,620	4,611	-21.5%	1,336	26,627
ACCESS (Willimantic)	1,264	2,109	-40.1%	813	9,386
Statewide	13,382	25,076	-46.6%	10,508	134,714

ELIGIBLE CASELOAD COMPARISON

	<u>2011/2012</u> Oct. 3, 2011	<u>2010/2011</u> Oct. 4, 2010	<u>% Change</u> (FFY 2012 vs. FFY 2011)	<u>2010/2011</u> Sept. 7, 2010	<u>2010/2011</u> Final
ABCD (Bridgeport)	543	1,217	-55.4%	343	12,000
BCO (Bristol)	314	331	-5.1%	109	3,449
CACD (Danbury)	222	728	-69.5%	325	4,667
CRT (Hartford/Middletown)	1,946	3,352	-41.9%	1,289	29,503
TEAM (Derby)	243	808	-69.9%	382	4,103
HRAofNB (New Britain)	51	376	-86.4%	152	4,309
CAAofNH (New Haven)	307	1,421	-78.4%	381	12,922
NEON (Norwalk)	43	507	-91.5%	246	2,598
TVCCA (Norwich)	777	1,265	-38.6%	586	8,806
CTE (Stamford)	194	576	-66.3%	343	2,686
NO (Waterbury/Meriden)	2,491	3,300	-24.5%	1,037	24,357
ACCESS (Willimantic)	887	942	-5.8%	131	8,476
Statewide	8,018	14,823	-45.9%	5,324	117,876

Approved Applications by Fuel Type

(Through October 3, 2011)

	Oil	Propane	Kerosene	Wood	Coal	Natural Gas	Electric	Rental Asst.	Total
ABCD	534	2	-	-	-	5	2	-	543
BCO	288	18	7	-	-	-	1	-	314
CACD									
CRT	1,063	23	17	3	-	687	135	18	1,946
TEAM	217	10	14	-	-	2	-	-	243
HRAofNB	30					14	7	-	51
CAAofNH	200	-	-	-	-	86	18	3	307
NEON	32	-	-	-	-	9	1	1	43
TVCCA									
CTE									
NO	1,474	46	25	3	-	590	348	5	2,491
ACCESS	682	67	70	13	-	19	36	-	887
Total	4,520	166	133	19	-	1,412	548	27	6,825

222

777
194

1,193

UTILITY MATCHING PAYMENT PROGRAM DATA - Monthly Enrollments

(to be completed and submitted monthly)

9/30/2011		Total					Total
	CL&P	UI	Electric	CNG	SCG	YGS	Natural Gas
# of customers "auto enrolled"		375	375				0
# of customers "new"		853	853				0
TOTAL ENROLLED	0	1228	1228	0	0	0	0
# of customers "below budget"		278	278				0



Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

Low Income Utility Rate – Summary Report

- Operation Fuel staff and Kate Robinson of Betty Gallo Co. met with Tracy Babbidge, Bureau Chief of Energy and Technology and Jessie Stratton, Project Manager of DEEP on Friday September 23rd. Pat provided a summary of the LIEAB Board principles (see attached) and provided detailed background of the process to date. We also provided the following documents for their review:
 - Apprise Report - National Study of Low Income Energy Programs, Lessons for Connecticut
 - Apprise Evaluation of Pennsylvania Program and New Jersey Shares Program
 - Low Income Energy Advisory Board Data 2/2011
 - Low Income Energy Advisory Board Client breakout 2010
 - 2010 Energy Gap Study – CT Specific
 - UI Hardship/arrearage report from January 2010
 - NU Hardship/arrearage report from January 2010

Next Steps:

- Recommend that LIEAB invite DEEP to a board meeting to discuss the proceeding.
- DEEP will conduct the Docket/develop the policy. Then, the rate making will go through PURA (Public Utility Regulation Authority).

Sec. 112. (NEW) (*Effective July 1, 2011*) (a) On or before June 30, 2012, the Department of Energy and Environmental Protection shall conduct a proceeding regarding development of low-income discounted rates for service provided by electric distribution and gas companies, as defined in section 16-1 of the general statutes, to low-income customers with an annual income that does not exceed sixty per cent of median income. Such proceeding shall include, but not be limited to, a review, for individuals who receive means-tested assistance administered by the state or federal governments, of the current and future availability of rate discounts through the department's electricity purchasing pool operated pursuant to section 16a-14e of the general statutes, energy assistance benefits available through any plan adopted pursuant to section 16a-41a of the general statutes, state funded or administered programs, conservation assistance available pursuant to section 16-245m of the general statutes, as amended by this act, assistance funded or administered by said department or the Department of Social Services, or matching payment program benefits available pursuant to subsection (b) of section 16-262c of the general statutes, as amended by this act. The department shall (1) coordinate resources and programs, to the extent practicable; (2) develop rates that take into account the indigency of persons of poverty status and allow such persons' households to meet the costs of essential energy needs; (3) require the households to have a home energy audit paid from the Energy Efficiency Fund as a prerequisite to qualification; (4) prepare an analysis of the benefits and anticipated costs of such low-income discounted rates; and (5) review utility rate discount policies or programs in other states.

(b) The department shall determine which, if any, of its programs shall be modified, terminated or have their funding reduced because such program beneficiaries would benefit more by the establishment of a low-income or discount rate. The department shall establish a rate reduction that is equal to the anticipated funds transferred from the programs modified, terminated or reduced by the department pursuant to this section and the reduced cost of providing service to those eligible for such discounted or low-income rates, any available energy assistance and other sources of coverage for such rates, including, but not limited to, generation available through the electricity purchasing pool operated by the department. The department may issue recommendations regarding programs administered by the Department of Social Services.

(c) The department shall order (1) filing by each electric distribution company of proposed rates consistent with the department's decision pursuant to subsection (a) of this section not later than sixty days after its issuance; and (2) appropriate modification of existing low-income programs.

(d) The cost of low-income and discounted rates and related outreach activities pursuant to this section shall be paid (1) through the normal rate-making procedures of the department, (2) on a semiannual basis through the systems benefits charge for an electric distribution company, and (3) solely from the funds of the programs modified, terminated or reduced by the department pursuant to this section and the reduced cost of providing service to those eligible for such discounted or low-income rates, any available energy assistance and other sources of coverage for such rates, including, but not limited to, generation available through the electricity purchasing pool operated by the department.

(e) On or before February 1, 2012, the department shall report, in accordance with section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to energy regarding the benefits and costs of the low-income or discounted rates established pursuant to subsection (a) of this section, including, but not limited to, possible impacts on existing customers who qualify for state assistance, and any recommended modifications. If the low-income rate is not less than ninety per cent of the standard service rate, the department shall include in its report steps to achieve that goal.

The act requires DEEP to conduct a proceeding, by June 30, 2012, to develop discounted rates for electric and gas company customers whose household income is not more than 60% of the state median. The proceeding must at least review the current and future availability of rate discounts for individuals who receive state or federal means-tested assistance, through (1) discounts through the electricity purchasing pool authorized to operate under the law, (2) Connecticut Energy Assistance Program benefits, (3) assistance funded or administered by the Department of Social Services (DSS) or DEEP, (4) other state-funded or state-administered programs, (5) conservation programs assistance, or (6) matching payment program benefits to help electric company customers pay off their arrearages.

DEEP must (1) coordinate resources and programs, to the extent practicable; (2) develop rates that take into account indigency and allow these households to meet the costs of essential energy needs; (3) require single family households to have a home energy audit as a prerequisite to qualifying, with the cost subsidized from the Energy Efficiency Fund for low-income homeowners; (4) analyze the benefits and anticipated costs of the discounted rates; and (5) review utility rate discount policies or programs in other states.

DEEP must determine which, if any, of its programs should be terminated, modified, or have their funding reduced because program recipients would benefit more from a low-income rate. It must establish a rate reduction that is equal to the anticipated funds transferred from the programs it terminates, modifies, or reduces and the reduced cost of serving low-income households participating in the program, and other sources. DEEP may issue recommendations regarding programs administered by DSS.

DEEP must order (1) each electric company to file proposed rates consistent with its decision within 60 days after issuing the decision and (2) appropriate modifications to existing low-income programs.

The cost of discounted rates and related outreach activities must be paid (1) from normal rate-making procedures and (2) on a semi-annual basis through the systems benefits charge. The discounts must be funded solely from (1) the savings from the programs that DEEP terminates, modifies, or reduces, plus the reduced cost of providing service to those eligible for the discounted or low-income rates; (2) any available energy assistance; and (3) other sources of coverage for these rates, such as generation available through the electricity purchasing pool operated by DEEP.

→ By February 1, 2012, DEEP must report to the Energy and Technology Committee on the benefits and costs of the discounted rates and any recommended modifications. If the low-income rate is not at least 10% below the standard service rate, DEEP must include steps to reach this goal in the report.

Affordable Rate Programs

One of the most effective low-income energy assistance programs beside LIHEAP (CEAP in Connecticut) are the discounted rate programs provided by public utilities. These programs provide low-income customers with affordable equal monthly payments.

Successful programs need to have:

1. A low-income special rate for utilities --both natural gas and electricity
2. A fresh start allocation that addresses high back balances

Key elements of those programs are:

- Statewide with all utility companies participating
- Created by state statute with on-going funding (the Universal Service Fund)
- Year-round Program
- Funded through electric and natural gas bills of all customers
- Available to households with income at or below 175% of the Federal Poverty Level
- Available to customers with automatic enrollment for eligibility for financial assistance programs
- Percentage of income combined electric and natural gas rates.
- Provides a one-time arrearage forgiveness program on old balances (clean slate)